



## KHIND 10kg/6kg Washer Dryer WD1438

### Relocation Policy (Terms and Conditions)



1. KHIND's free relocation service is available to customers who have purchased the KHIND 10/6kg Washer Dryer WD1438 (via Rent-to-Own/Outright) from 1 August 2022.
2. Each customer is entitled to 1 free relocation per year for the duration of the general warranty period. The one-time free relocation is strictly subject to the discretion of the management and also subject to the management approval.
3. To request for relocation, customers are required to send an email to [khindonline@khind.com](mailto:khindonline@khind.com) to inform/make the request. The email will need to include the following details:
  - i) Name
  - ii) IC Number
  - iii) Mobile Number
  - iv) Order Number
  - v) Existing Address
  - vi) Relocation Address
  - vii) Require KHIND to relocate? Yes/No
  - viii) Require KHIND to install? Yes/No
4. We are not liable for any damages if the customer relocates the washer dryer by their own arrangements.
5. The Annual Care Plan service and general warranty will be void if the customer moves the washer dryer to a location that is not within our service range.

**Note:** We only offer relocation within Peninsular Malaysia and within Sabah or Sarawak. Customers are allowed to relocate the washer dryer themselves if they wish to do so, and KHIND will offer free installation upon relocation to the new location (subject to approval).