

# **KHIND Super Prosperity Campaign 2024**

## **Campaign Terms & Conditions**

### **1) Organiser**

- The “KHIND Super Prosperity Campaign 2024” (“Campaign”) is organised by KHIND Marketing (M) Sdn Bhd. (442421-A) (“Organiser”).

### **2) Campaign Period**

- The Campaign will be held from 1st January 2024, 12:00:00 am until 29th February 2024, 11:59:59 pm (referred to as “Campaign Period”).
- The Organiser reserves the right to shorten or extend the Campaign Period without prior notice.
- Any entries received before/after the Campaign Period will not be accepted.

### **3) Eligibility**

- The Campaign will be open to all residents in Malaysia aged 18 and above, except employees of KHIND Marketing (M) Sdn Bhd, companies within its group, advertising or public relations agencies, as well as affiliated agencies including immediate family members.
- If any Participant is found to be ineligible during or after the Campaign Period, the Organiser reserves the right to cancel their participation and revoke any redemption received by the Participant. If the Participant fails to meet the eligibility criteria set by the Organiser, the Participant agrees to be responsible for compensating the Organiser for the cost of the redemption. The Organiser reserves the right to take any necessary legal action against the Participant.

### **4) Campaign Mechanics**

- The Campaign is open to all customers with valid purchases made at any physical or online store or through authorised KHIND retailers. Each entry must fulfil the requirement of purchasing any KHIND product(s) worth RM388 and above in a single receipt.
- For online purchases, eligible entries are determined based on the price after all discount vouchers and exclude shipping fees.

- Each participant is entitled to a maximum of three (3) redemption per person throughout the duration of the campaign.

Example: Participants who have already redeemed three (3) FREE Exclusive Prosperity Bowl sets are not eligible for any further redemptions.

- Redemptions are limited and are distributed on a first-come, first-served basis. While stocks last.
- The Participant must log onto <https://www.khind.com.my/cny-super-prosperity.html> and submit the following details on the website to participate in the Campaign:

- i. Full Name (as per NRIC)
- ii. Phone Number
- iii. Email Address
- iv. Delivery Address
- v. Product Serial Number
- vi. Proof of Purchase (Receipt & Invoice)

- Only complete entries will be eligible for redemptions. The Participant is responsible for ensuring that all provided information is accurate, up-to-date, and supported by a valid receipt or invoice. The Organiser will not entertain any requests from Participants regarding errors or omissions made by the Participant.
- The Organiser reserves the right to cancel any entries if the Participant fails to comply with the Terms & Conditions of the Campaign without prior notice to the Participant.
- The Participant is required to provide valid and complete personal information, especially phone number and email address, in case any further information is needed during the redemption process. The Organiser is not responsible for any inaccuracies in the name or email address provided by the Participant.
- For any bowl set that arrives damaged or broken, recipients must report the issue within three days of receiving the parcel, including both West and East Malaysia. A replacement bowl set will be provided for valid reports within this time frame. However, no replacements will be offered for reports made on the fourth day or thereafter. Recipient will need to reach out to 013-4040960 (WhatsApp) or email [campaign@khind.com](mailto:campaign@khind.com) with the details below:

- i. Name
- ii. Consignment Number
- iii. Received date
- iv. Photos of damaged parcel

## 5) Redemption

- Each purchase of KHIND product(s) worth RM388 and above in a single receipt qualifies for a FREE Exclusive Prosperity Bowl Set.
- For online purchases, eligible entries are determined based on the price after all discount vouchers and exclude shipping fees.
- The FREE Exclusive Prosperity Bowl Set will be delivered to your registered address. Delivery will not be made to P.O. Box addresses.
- The Organiser's decision is final and non-negotiable, and any disputes will not be entertained.

## 6) Redemption Process

- The Participants will be contacted through WhatsApp or other suitable means (email) as determined by the Organiser.
- **Redemption: 1 x FREE Exclusive Prosperity Bowl Set**
  - The Participants will be notified by email or through WhatsApp upon confirmation of their eligibility to redeem 1 x FREE Exclusive Prosperity Bowl Set, to which they are entitled.
- For any inquiries, please contact 013-4040960 (WhatsApp) or email [campaign@khind.com](mailto:campaign@khind.com).

Redemption Distribution: The FREE Exclusive Prosperity Bowl Set will be dispatched within 6 weeks from the date the Participants submit their receipts.

## 7) Additional Terms & Conditions

- All decisions made by the Organiser regarding this Campaign, including but not limited to redemption distribution (if applicable), are final. The Organiser will not entertain any correspondence or appeals.
- All redemption distributions are non-transferable, non-refundable, cannot be exchanged for cash, and will only be delivered to eligible Participants.
- The Organiser shall not be held responsible for any information disruption in any form to the Participant.
- The Organiser will not bear any additional expenses incurred by the Participant other than the expenses covered in this Campaign.

- The Organiser reserves the right, at its sole discretion, to reject any Participants found or suspected of disrupting the mechanics of the Campaign, manipulating the operation of this Campaign, or violating these terms and conditions.
- The Organiser shall not be held responsible if this Campaign cannot be conducted due to any reason, including but not limited to computer virus infections, bugs, interferences, unauthorised interventions, technical failures, communication network failures, hardware and/or software failures, delivery failures, internet and/or other connection failures. The Organiser may also, with or without notice, make decisions deemed appropriate, including cancelling and/or suspending this Campaign.
- The Organiser, its affiliates, subsidiaries, and agents shall not be held responsible for the following:
  - i. Any technical failures;
  - ii. Interference by unauthorised parties during the Campaign Period;
  - iii. Electronic or human errors in the administration of the Campaign and processing of entries;
  - iv. Any lost, stolen, corrupted, misdirected, or undelivered data entries, are not caused by the negligence or intentional misconduct of the Organiser.
- All Participants agree to assume full responsibility and liability to the extent permitted by law for any loss, accidents, injuries, damages, claims, or incidents (including death) suffered as a result of or arising from their participation in the Campaign, redemption process, and/or the use of redeemed redemption.
- The Organiser reserves the right to modify, cancel, terminate, or suspend the Campaign at any time without prior notice to the Participant. The Participant agrees to comply with any such changes. In the event of any changes, the Organiser will notify the Participant through a mode of communication deemed appropriate by the Organiser.
- To avoid any doubt, in the event of any cancellation, termination, or suspension by the Organiser, the Campaign shall not entitle the Participant to make any claims or seek compensation from the Organiser for any or all losses, damages, costs, and expenses incurred directly or indirectly as a result of or in connection with the cancellation, termination, or suspension of the Campaign by the Organiser.
- These Terms and Conditions shall be governed and interpreted in accordance with the laws of Malaysia.
- By participating in this Campaign, Participants are deemed to have read, understood, and agreed to comply with these Terms and Conditions and accept that all decisions by the Organiser are final.

## 8) Personal Data

- The Organiser will acquire ownership of all the participant information submitted for this Campaign.
- The Organiser has the right to use, publish, disclose, or display the names, addresses, images, recordings, details, and/or documents of all Participants for advertising and publicity purposes, without compensation to the Participants (or, if applicable, their lawful representatives).
- Ensuring the protection of personal data is of utmost importance to the Organiser. The personal data collected and provided by the Participants for the purpose of this Campaign will be processed in accordance with KHIND Marketing (M) Sdn Bhd's Personal Data Protection Notice. By participating in this Campaign, Participants give their consent to the Organiser to process their personal data as stated in the Personal Data Protection Notice and authorise the Organiser to contact them regarding this Campaign.
- Participants may choose to receive marketing materials and communications from the Organiser regarding events, promotions, products, services, information, and future marketing and promotional activities, or they may choose to opt out of receiving such communications at any time by clicking on the unsubscribe link provided in the communications.
- Participants agree that the Organiser has the right to disclose their information if the Organiser believes that such disclosure is necessary to identify, contact, or take legal action against individuals who may cause damage or interfere (intentionally or unintentionally) with the rights or property of the Organiser, resulting in any loss caused by such activities. The Organiser may also disclose personal data if required by a court of law or relevant authorities.
- Participants may receive future promotional messages from the Organiser, and they have the option to opt-out at any time by clicking on the unsubscribe link provided in the promotional messages.
- Please refer to the links below to read more about:  
[Privacy Policy KHIND Malaysia](#)  
[Personal Data Protection Act 2010](#)