

KHIND Sejuta Kenangan Raya 2024

Campaign Terms & Conditions

1) Organiser

- The “Sejuta Kenangan Raya 2024” (“Campaign”) is organised by KHIND Marketing (M) Sdn Bhd. (442421-A) (“Organiser”).

2) Campaign Period

- The Campaign will be held from 4th March 2024, 12:00:00 am until 12th May 2024, 11:59:59 pm (referred to as “Campaign Period”).
- The Organiser reserves the right to shorten or extend the Campaign Period without prior notice.
- Any entries received before/after the Campaign Period will not be accepted.

3) Eligibility

- The Campaign is open to all residents in Malaysia aged 18 and above, except employees of KHIND Marketing (M) Sdn Bhd, companies within its group, advertising or public relations agencies, as well as affiliated agencies, including dealers and their sales staff, agents, and immediate family members.
- If any Participant is found to be ineligible during or after the Campaign Period, the Organiser reserves the right to cancel their participation and revoke any prize redemptions received by the Participant. If the Participant fails to meet the eligibility criteria set by the Organiser, the Participant agrees to be responsible for compensating the Organiser for the cost of the weekly prizes and grand prize. The Organiser reserves the right to take any necessary legal action against the Participant.

4) Campaign Mechanics

- The Campaign is open to all customers with valid purchases made at any physical or online store or through authorised KHIND retailers. Each entry must fulfil the requirement of purchasing any KHIND product(s) worth RM300 and above in a **single receipt**.
- A purchase of RM300 qualifies for 1 entry (chance to win a weekly lucky draw or the grand prize).

- For every purchase of any ZenAir Series Ceiling Fan (CF56DC1R, CF56DC2R, CF56DC3RL, CF56DC4RL, CF56DC5R, CF56DC6RL), each unit purchased will be entitled to 2 entries to the lucky draw.
 - Example: If the total purchase value is RM650 (consisting of 2 units of ZenAir Ceiling Fans and 1 Food Chopper), the total number of entries will be 6 entries (4 entries from 2 units of ZenAir Ceiling Fans & + 2 entries from the RM650 total purchase value).
- For online purchases, eligible entries are determined based on the final price after all discount vouchers and exclude shipping fees.
- Below is an example for calculating the total entries and eligibility for participation and redemption.

EXAMPLE (Excluding ZenAir purchase):

Purchase Amount	Lucky Draw Entry	Weekly Prize Redemption
RM299.99 and below	Not eligible for participation	Not eligible for participation
RM300.00 - RM599.99	1 entries	1 time
RM600.00 - RM899.99	2 entries	1 time
RM900.00 - RM1,199.99	3 entries	1 time
RM1,200.00 - RM1,499.99	4 entries	1 time
RM1,500.00 - RM 1,799.99	5 entries	1 time

EXAMPLE (Including ZenAir purchase):

Purchase Amount	Lucky Draw Entries		Total number of entries
	Purchase of other KHIND products	Purchase of ZenAir Series by unit (1 unit = 2 entries)	
RM299.99 and below	Not eligible for participation	2 entries	2 entries
RM300.00 - RM599.99	1 entry	2 entries	3 entries
RM600.00 - RM899.99	2 entries	2 entries	4 entries

RM900.00 - RM1,199.99	3 entries	2 entries	5 entries
RM1,200.00 - RM1,499.99	4 entries	2 entries	6 entries
RM1,500.00 - RM 1,799.99	5 entries	2 entries	7 entries

- The Participant must log onto khind.com.my/sejuta-kenangan-roya-2024 and submit the following details on the website to participate in the Campaign:
 - I. Full name (as stated on identification card)
 - II. Phone number
 - III. Email address
 - IV. Delivery address
 - V. Product model(s) and serial number(s)
 - VI. Clear and complete photo of receipt/invoice
- Only complete entries will be eligible for prize redemption. Participants must ensure that the details provided in the participation form are accurate, correct, up-to-date, and complete with valid receipts/invoices. The Organiser will not entertain any requests from Participants for any errors provided by Participants in the submitted form.
- The Organiser reserves the right to cancel their participation if Participants do not comply with the Campaign Terms & Conditions without prior notice to the Participants.
- Participants must provide valid and complete personal information, especially phone numbers and email addresses, in case any further information is required in the prize redemption process. The Organiser is not responsible for any incorrect names or delivery addresses provided by the Participants.

5) Campaign Prizes

- Each entry stands a chance to win weekly lucky draw prizes or the grand prize during the Campaign Period, as follows:
 - a. Weekly Lucky Draws x 10 Winners:
 - x 8 RM100 Touch 'n' Go e-Wallet Raya, or,
 - x 2 Ice Watches

b. Grand Prize x 1 Winner:

- A 3 Days 2 Nights (3D2N) stay at a private villa within the Klang Valley. The specific location will be privately shared with the winner.
 - Winner can bring along 5 family members/friends.
 - Date: 29th June - 1st July 2024.
 - Check-in time: 29th June 2024, 2:00:00 PM & check-out time: 1st July 2024, 12:00:00 noon.
 - Agenda: Free and easy activities, and a dinner banquet prepared by the Celebrity Award-Winning Chef Adu Amran, owner of Adu Sugar Restaurant.
 - The dinner menu will be shared after the winner confirms with the Organiser.
 - The Organiser will cover the transportation expenses for the winners as follows:
 - Travelling from Peninsula Malaysia: Only covering toll and petrol expenses (calculated at RM2 per kilometre) from Participant's registered address to the villa location for a round-trip journey.
 - Travelling from Sabah & Sarawak: Only covering round-trip flight tickets for 6 persons as well as toll and petrol expenses (calculated at RM2 per kilometre) from the airport to the villa location for a round-trip journey.
 - Method of selecting Grand Prize winner: Each week, one finalist will be shortlisted during the 10-week Campaign Period. These 10 finalists will be required to answer a special question posed by the Organizer. The finalist with the most interesting answer will be declared the grand prize winner.
- The prizes shown in the advertisements, promotional materials, and other related communications for this Campaign are for illustrative purposes only and may not depict the actual prizes.
 - The Organiser reserves the right to determine, modify, or extend the announcement of winners without providing any notice.
 - The decision of the Organiser is final and cannot be disputed, and any objections will not be entertained.

6) Prize Redemption Process

- Participants will be contacted via phone call/WhatsApp or other suitable medium decided by the Organiser after the winner announcements.
- Based on the details provided by the valid Participant, weekly prize fulfilment will be sent within six (6) weeks from the date of announcement. Delivery to Sabah and Sarawak may take longer depending on the courier service. The Organiser will determine the most suitable delivery method.
- For any inquiries, please contact 013-4040 960 (WhatsApp) or email campaign@khind.com.

Winner announcement dates:

Week	Date	Winner Announcement Date
Week 1	4 March - 10 March 2024	18 March 2024
Week 2	11 March - 17 March 2024	25 March 2024
Week 3	18 March - 24 March 2024	1 April 2024
Week 4	25 March - 31 March 2024	8 April 2024
Week 5	1 April - 7 April 2024	15 April 2024
Week 6	8 March - 14 April 2024	22 April 2024
Week 7	15 April - 21 April 2024	29 April 2024
Week 8	22 April - 28 April 2024	6 May 2024
Week 9	29 April - 5 May 2024	13 May 2024
Week 10	6 May - 12 May 2024	20 May 2024
Grand prize winner announcement		31 May 2024

Prizes Delivery: Within 6 weeks from the winner announcement day.

7) Additional Terms & Conditions

- All decisions made by the Organiser regarding this Campaign, including but not limited to the selection of valid redemption (if any), are final. The Organiser will not entertain any correspondence or appeals.

- The Organiser reserves the right to substitute any prize with an equivalent value at any time without prior notice. All prizes are non-transferable, non-refundable, non-exchangeable, and will only be delivered to eligible winners.
- The Organiser will not be held responsible for any delay of information in any form to the Participants.
- The Organiser will not be held responsible for any additional expenses incurred by Participants other than those covered in this Campaign.
- The Organiser will not be held liable for any damages and/or unforeseen circumstances that may involve injury, disability, or death of Participants due to participation in this Campaign.
- The Organiser reserves the right, at its absolute discretion, to reject any Participant found or suspected of disrupting the mechanics of the Campaign, the conduct of this Campaign, or violating these terms and conditions.
- If this Campaign cannot be conducted for any reason, including but not limited to computer virus infection, bugs, unauthorised interference, technical failures, communication network failures, hardware and/or software failures, delivery failures, internet connection failures, and/or otherwise, the Organiser will not be responsible for the same, and the Organiser may, with or without notice, make decisions deemed appropriate, including cancelling and suspending this Campaign.
- The Organiser, its affiliates, subsidiaries, and agents shall not be liable for the following:
 - i. Any technical failures;
 - ii. Interference by unauthorised parties during the Campaign Period;
 - iii. Errors, whether electronic or human, in the administration of the Campaign and processing of entries;
 - iv. Any data entry that is lost, stolen, damaged, sent incorrectly, or not received, not caused by negligence or intentional misconduct on the part of the Organiser.
- All Participants agree to assume their own responsibility and be fully liable to the extent permitted by law for any loss, accidents, injuries, damages, claims, or incidents (including death) experienced as a result of or arising from their participation in the Campaign, redemption process, and/or during the use of the prizes.
- The Organiser reserves the right to modify, cancel, terminate, or suspend the Campaign at any time without prior notice. To avoid doubt, any cancellation,

termination, or suspension by the Organiser shall not entitle Participants to any claims or compensation against the Organiser for any or all losses or damages incurred, or costs and expenses borne by Participants, whether directly and/or indirectly arising from or related to the cancellation, termination, or suspension of the Campaign by the Organiser.

- These terms and conditions shall be governed and construed in accordance with the laws of Malaysia.
- The Organiser reserves the right to modify, add, or delete any of these terms and conditions at any time without prior notice to the Participants, and the Participants agree to comply with such changes. Such variations may be communicated through a mode of communication deemed suitable by the Organiser.
- By participating in this Campaign, Participants are deemed to have read, understood, and agreed to comply with these Terms and Conditions, and acknowledge that all decisions by the Organiser are final.

8) Personal Data

- All details in the entry form submitted for this Campaign will become the property of the Organiser.
- The Organiser reserves the right to use, publish, disclose, or display the name, address, image, recordings, details, and/or documentation of all Participants for advertising, promotion, and publicity purposes, without compensation to the Participants (or if any, their legitimate representatives).
- The protection of personal data is of paramount concern to the Organiser. Personal data collected in the entry form and as provided by the Participants for the purpose of this Campaign will be processed in accordance with the KHIND Marketing (M) Sdn Bhd Personal Data Protection Notice. By participating in this Campaign, Participants consent to the Organiser processing their personal data in the manner set out in the Personal Data Protection Notice and authorise the Organiser to contact the Participants regarding this Campaign. Participants will receive marketing materials and communications from time to time for events, promotions, products and services, information, and future marketing and promotional activities from the Organiser, or may choose to opt-out of receiving such communications at any time by selecting the "unsubscribe" option in the communication or through contact.
- Participants agree that the Organiser has the right to disclose Participant's information if the Organiser believes such disclosure is necessary to identify, contact, or take legal action against individuals who may cause damage or interfere (whether intentionally or not) with the rights or property of the Organiser, which may result in any loss from such activities. The Organiser may

also disclose personal data if required by a court of law or other relevant governing body.

- Please refer to the links below to read more about:
[Privacy Policy KHIND Malaysia](#)
[Personal Data Protection Act 2010](#)