

KHIND Experience More of Malaysia 2023

Campaign Terms & Conditions

1) Organiser:

- The “KHIND Experience More of Malaysia 2023” campaign (“Campaign”) is organised by KHIND Marketing (M) Sdn Bhd. (442421-A) (“Organiser”).

2) Eligibility:

- The Campaign is open to all Malaysian citizens aged 18 and above (valid from 1st July 2023), excluding employees of KHIND Marketing (M) Sdn Bhd, companies within its group, advertising or public relations agencies, as well as affiliated agencies including immediate family members.
- If any Participant is found to be ineligible during or after the Campaign Period, the Organiser reserves the right to cancel their participation and revoke any prizes won by the Participant. If the Participant fails to meet the eligibility criteria set by the Organiser, the Participant agrees to be responsible for compensating the Organiser for the cost of the prize. The Organiser reserves the right to take any necessary legal action against the Participant.

3) Campaign Period

- The Campaign will be held from 1st July 2023, 12:00:00 am until 17th September 2023, 11:59:59 pm (referred to as "Campaign Period").
- The Organiser reserves the right to shorten or extend the Campaign Period without prior notice.
- Any entries received after the Campaign Period will not be accepted.

4) Campaign Mechanics

- The Campaign is open to all customers with valid purchases made at any physical or online store or through authorised KHIND retailers. Each entry must meet the requirement of purchasing KHIND products worth One Hundred Malaysian Ringgit (RM100) and above in a SINGLE RECEIPT.
- A purchase totalling RM100 qualifies for 1 entry (a chance to win weekly prizes) and there is no limitation on the number of entries.

Below is an example for calculating the number of entries and determining eligibility for participation based on the value purchase:

EXAMPLE:

Purchase Amount	No. of Entries
RM99.99 and below	Not eligible
RM100.00 - RM199.99	1 entry
RM200.00 - RM299.99	2 entries
RM300.00 - RM399.99	3 entries
RM500.00 - RM599.99	5 entries
Note: 1 entry per RM100.	

- For online purchases, the total amount of eligible entries are based on the price after discounts, and excludes shipping fees
- New Rent-to-Own subscribers during the Campaign period are entitled to participate by submitting their first invoice, which will count as one entry for the entire Campaign period.
- Each participant is eligible to win only once throughout the duration of the campaign.

Example: Participants who have won any of the prizes during Week 1 are not eligible to win in the subsequent weeks.

- Participants who have not won any prizes during the current week may resubmit their entries in the next following week with a new purchase receipt.
- The Participant must scan the QR code from any distribution medium and submit the following details to participate in the Campaign:
 - i. Full Name (as per NRIC)
 - ii. NRIC number (MyKad)
 - iii. Full Email Address
 - iv. Proof of Purchase (Receipt)
- Only complete entries will be eligible for participation. The Participant is responsible for ensuring that all the information provided is accurate, up-to-date, and supported by a valid receipt/invoice. The Organiser will not entertain any requests from Participants for any errors or omissions made by the Participant.

- The Organiser reserves the right to cancel any entries if the Participant fails to comply with the Terms & Conditions of the Campaign without prior notice to the Participant.
- The Participant is required to provide valid and complete personal information, especially telephone number and email address, in case any further information is needed during the winner selection process. The Organiser is not responsible for any inaccurate name or email address provided by the Participant.

5) Campaign Prizes

- Each entry stands a chance to win weekly prizes during the Campaign Period and qualifies for prizes. There will be a total of 11 prizes in each prize category, as referred to below:
 - a. **Grand Prize:** 1x 10g 999.9 Gold Bar manufactured by HABIB worth RM3,500 will be given every week during the Campaign Period.
 - b. **2nd Prize:** 1x Your Choice of Any Local Hotel Stay worth RM1,000 will be given every week during the Campaign Period:
 - The prize will be issued in the form of a voucher/promotion code.
 - c. **3rd Prize:** 1x Flight Tickets to Any Local Destination worth RM500 will be given every week during the Campaign Period:
 - The prize will be issued in the form of a voucher/promotion code.
- Winner Selection Process:

Each Participant will be assigned a number, and the lucky draw will be conducted through a computer-generated random selection process.
- The visual representations of prizes displayed in any advertisements, promotional materials, and other related materials for this Campaign are for illustrative purposes only and may not accurately depict the actual prizes.
- The Organiser reserves the right to determine, modify, or extend the winner announcement without prior notice.
- The Organiser retains the final decision in selecting collaborating brands, and winners will only be informed on the day of the announcement of winners.
- The Organiser's decision is final and non-negotiable, and any disputes will not be entertained.

6) Prize Redemption Process

- The Participants will be contacted through email or other suitable means (WhatsApp) as determined by the Organiser after the winner announcements.
- **Grand Prize Winner** (1x 10g 999.9 Gold Bar manufactured by HABIB worth RM3,500:
 - Winners are required to collect their prize at the nearest KHIND branch.
- **2nd & 3rd Prize Winner** (1x Your Choice of Any Local Hotel Stay worth RM1,000 and 1x Flight Tickets to Any Local Destination worth RM500)
 - The winners will be notified by email with the voucher/promotional code.
- For any inquiries, please contact 013-4040960 (WhatsApp) or email campaign@khind.com.
- Winner announcement dates:

Week	Date	Winner Announcement Date
Week 1	1 July - 7 July 2023	14 July 2023
Week 2	8 July - 14 July 2023	21 July 2023
Week 3	15 July - 21 July 2023	28 July 2023
Week 4	22 July - 28 July 2023	4 August 2023
Week 5	29 July - 4 August 2023	11 August 2023
Week 6	5 August - 11 August 2023	18 August 2023
Week 7	12 August - 18 August 2023	25 August 2023
Week 8	19 August - 25 August 2023	1 September 2023
Week 9	26 August - 1 September 2023	8 September 2023
Week 10	2 September - 8 September 2023	15 September
Week 11	9 September - 17	22 September 2023

	September 2023	
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Prizes Delivery: The prizes will be delivered within 6 weeks from the day winners are announced. The 2nd and 3rd prizes should be utilised within 6 months after receiving the voucher/promotional code provided by the Organiser.

7) Additional Terms & Conditions

- All decisions made by the Organiser regarding this Campaign, including but not limited to the selection of valid winners (if any), are final. The Organiser will not entertain any correspondence or appeals.
- The Organiser reserves the right to substitute any prize with an equivalent-value prize at any time without prior notice. All redemption of prizes is non-transferable, non-refundable, cannot be exchanged for cash, and will only be delivered to eligible Participants.
- The Organiser shall not be held responsible for any information disruption in any form to the Participant.
- The Organiser will not bear any additional expenses incurred by the Participant other than the expenses covered in this Campaign.
- The Organiser shall not be liable for any unforeseen damages and/or circumstances that may involve injury, disability, or death of the Participant resulting from their participation in this Campaign.
- The Organiser reserves the right, at its sole discretion, to reject any Participants found or suspected of disrupting the mechanics of the Campaign, manipulating the operation of this Campaign, or violating these terms and conditions.
- The Organiser shall not be held responsible if this Campaign cannot be conducted due to any reason, including but not limited to computer virus infections, bugs, interferences, unauthorized interventions, technical failures, communication network failures, hardware and/or software failures, delivery failures, internet and/or other connection failures. The Organiser may also, with or without notice, make decisions deemed appropriate, including cancelling and/or suspending this Campaign.
- The Organiser, its affiliates, subsidiaries, and agents shall not be held responsible for the following:
 - i. Any technical failures;
 - ii. Interference by unauthorized parties during the Campaign Period;

- iii. Electronic or human errors in the administration of the Campaign and processing of entries;
 - iv. Any lost, stolen, corrupted, misdirected, or undelivered data entries, are not caused by the negligence or intentional misconduct of the Organiser.
- All Participants agree to assume full responsibility and liability to the extent permitted by law for any loss, accidents, injuries, damages, claims, or incidents (including death) suffered as a result of or arising from their participation in the Campaign, redemption process, and/or the use of redeemed prizes.
 - The Organiser reserves the right to modify, cancel, terminate, or suspend the Campaign at any time without prior notice to the Participant. The Participant agrees to comply with any such changes. In the event of any changes, the Organiser will notify the Participant through a mode of communication deemed appropriate by the Organiser.
 - To avoid any doubt, in the event of any cancellation, termination, or suspension by the Organiser, the Campaign shall not entitle the Participant to make any claims or seek compensation from the Organiser for any or all losses, damages, costs, and expenses incurred directly or indirectly as a result of or in connection with the cancellation, termination, or suspension of the Campaign by the Organiser.
 - These Terms and Conditions shall be governed and interpreted in accordance with the laws of Malaysia.
 - By participating in this Campaign, Participants are deemed to have read, understood, and agreed to comply with these Terms and Conditions, and accept that all decisions by the Organiser are final.

8) Personal Data

- The Organiser will acquire ownership of all the participation details submitted for this Campaign.
- The Organiser has the right to use, publish, disclose, or display the names, addresses, images, recordings, details, and/or documents of all Participants for advertising and publicity purposes, without compensation to the Participants (or, if applicable, their lawful representatives).
- Ensuring the protection of personal data is of utmost importance to the Organiser. The personal data collected and provided by the Participants for the purpose of this Campaign will be processed in accordance with KHIND Marketing (M) Sdn Bhd's Personal Data Protection Notice. By participating in this Campaign, Participants give their consent to the Organiser to process their personal data as stated in the Personal Data Protection Notice and authorize the Organiser to contact them regarding this Campaign.

- Participants may choose to receive marketing materials and communications from the Organiser regarding events, promotions, products, services, information, and future marketing and promotional activities, or they may choose to opt out of receiving such communications at any time by clicking on the unsubscribe link provided in the communications.
- Participants agree that the Organiser has the right to disclose their information if the Organiser believes that such disclosure is necessary to identify, contact, or take legal action against individuals who may cause damage or interfere (intentionally or unintentionally) with the rights or property of the Organiser, resulting in any loss caused by such activities. The Organiser may also disclose personal data if required by a court of law or relevant authorities.
- Participants may receive future promotional messages from the Organiser, and they have the option to opt out at any time by clicking on the unsubscribe link provided in the promotional messages.
- Please refer to the links below to read more about:
[Privacy Policy KHIND Malaysia](#)
[Personal Data Protection Act 2010](#)