

# **KHIND Installation Rebate Campaign 2023**

## **Campaign Terms & Conditions**

### **1) Organiser**

- The “KHIND Installation Rebate Campaign 2023” (“Campaign”) is organised by KHIND Marketing (M) Sdn Bhd. (442421-A) (“Organiser”).

### **2) Eligibility**

- The rebate redemption will be open to all residents in Malaysia aged 18 and above with a valid Touch ‘n Go e-Wallet account.
- If any Participant is found to be ineligible during or after the Campaign Period, the Organiser reserves the right to cancel their participation and revoke any rebate received by the Participant. If the Participant fails to meet the eligibility criteria set by the Organiser, the Participant agrees to be responsible for compensating the Organiser for the cost of the rebate. The Organiser reserves the right to take any necessary legal action against the Participant.

### **3) Campaign Period**

- For customers purchasing in West Malaysia, the Campaign will be held from 1st October 2023, 12:00:00 am until 30th November 2023, 11:59:59 pm (referred to as "Campaign Period").
- For customers purchasing in East Malaysia, the Campaign will be held from 1st November 2023, 12:00:00 am until 31st December 2023, 11:59:59 pm (referred to as “Campaign Period”).
- The Organiser reserves the right to shorten or extend the Campaign Period without prior notice.
- Any entries received before/after the Campaign Period will not be accepted.

### **4) Campaign Mechanics**

- The Campaign is open to all customers with valid purchases made at any physical or online store or through authorised KHIND retailers. Each entry must fulfill the requirement of purchasing a new KHIND decorative ceiling fan.
- Each participant is entitled to a maximum of three (3) rebates per person throughout the duration of the campaign.

Example: Participants who have earned three rebates per model are not eligible to receive any rebates for other models.

- Rebates are limited and are distributed on a first-come, first-served basis.
- The Participant must scan the QR code from any distribution medium and submit the following details to the WhatsApp hotline number (013-4040960) to participate in the Campaign:
  - i. Full Name (as per NRIC)
  - ii. NRIC number (MyKad)
  - iii. Email Address
  - iv. Proof of Purchase (Receipt)
- Only complete entries will be eligible for rebate redemptions. The Participant is responsible for ensuring that all provided information is accurate, up-to-date, and supported by a valid receipt or invoice. The Organiser will not entertain any requests from Participants regarding errors or omissions made by the Participant.
- The Organiser reserves the right to cancel any entries if the Participant fails to comply with the Terms & Conditions of the Campaign without prior notice to the Participant.
- The Participant is required to provide valid and complete personal information, especially telephone number and email address, in case any further information is needed during the rebate process. The Organiser is not responsible for any inaccuracies in the name or email address provided by the Participant.

## 5) Rebate Redemption

- Each purchase of a ceiling fan qualifies for one rebate during the Campaign Period. The rebate amounts are as follows:
  - a. **Rebate amount: 1 x RM50 or 1 x RM100.**
    - Participants will receive the rebate based on the ceiling fan model they purchase, as follows:

Rebate amount	Ceiling Fan Models
RM50	CF56DC1R, CF56DC2R, CF56DC3RL, CF56DC4RL
RM100	CF56DC5R & CF56DC6RL

- The rebate will be issued in the form of a Touch 'n Go e-Wallet PIN.
- The Organiser reserves the right to determine or modify which rebate the Participants are entitled to without prior notice.
- The Organiser's decision is final and non-negotiable, and any disputes will not be entertained.

## 6) Rebate Redemption Process

- The Participants will be contacted through WhatsApp or other suitable means (email) as determined by the Organiser.
- **Rebate amount: 1 x RM50 or 1 x RM100 per person.**
  - The Participants will be notified by email or through Whatsapp with the Touch 'n' Go e-Wallet PIN of the rebate amount to which they are entitled.
- For any inquiries, please contact 013-4040960 (WhatsApp) or email [campaign@khind.com](mailto:campaign@khind.com).

Rebate Distribution: The Touch 'n Go e-Wallet PIN will be sent within 14 working days from the day Participants submit their receipts. Participants should utilize the rebate within 6 months after receiving the Touch 'n Go e-Wallet PIN provided by the Organiser.

## 7) Additional Terms & Conditions

- All decisions made by the Organiser regarding this Campaign, including but not limited to rebate distribution (if applicable), are final. The Organiser will not entertain any correspondence or appeals.
- All rebate distributions are non-transferable, non-refundable, cannot be exchanged for cash, and will only be delivered to eligible Participants.
- The Organiser shall not be held responsible for any information disruption in any form to the Participant.
- The Organiser will not bear any additional expenses incurred by the Participant other than the expenses covered in this Campaign.
- The Organiser reserves the right, at its sole discretion, to reject any Participants found or suspected of disrupting the mechanics of the Campaign, manipulating the operation of this Campaign, or violating these terms and conditions.

- The Organiser shall not be held responsible if this Campaign cannot be conducted due to any reason, including but not limited to computer virus infections, bugs, interferences, unauthorized interventions, technical failures, communication network failures, hardware and/or software failures, delivery failures, internet and/or other connection failures. The Organiser may also, with or without notice, make decisions deemed appropriate, including cancelling and/or suspending this Campaign.
- The Organiser, its affiliates, subsidiaries, and agents shall not be held responsible for the following:
  - i. Any technical failures;
  - ii. Interference by unauthorized parties during the Campaign Period;
  - iii. Electronic or human errors in the administration of the Campaign and processing of entries;
  - iv. Any lost, stolen, corrupted, misdirected, or undelivered data entries, are not caused by the negligence or intentional misconduct of the Organiser.
- All Participants agree to assume full responsibility and liability to the extent permitted by law for any loss, accidents, injuries, damages, claims, or incidents (including death) suffered as a result of or arising from their participation in the Campaign, rebate redemption process, and/or the use of redeemed rebate.
- The Organiser reserves the right to modify, cancel, terminate, or suspend the Campaign at any time without prior notice to the Participant. The Participant agrees to comply with any such changes. In the event of any changes, the Organiser will notify the Participant through a mode of communication deemed appropriate by the Organiser.
- To avoid any doubt, in the event of any cancellation, termination, or suspension by the Organiser, the Campaign shall not entitle the Participant to make any claims or seek compensation from the Organiser for any or all losses, damages, costs, and expenses incurred directly or indirectly as a result of or in connection with the cancellation, termination, or suspension of the Campaign by the Organiser.
- These Terms and Conditions shall be governed and interpreted in accordance with the laws of Malaysia.
- By participating in this Campaign, Participants are deemed to have read, understood, and agreed to comply with these Terms and Conditions, and accept that all decisions by the Organiser are final.

## 8) Personal Data

- The Organiser will acquire ownership of all the participation details submitted for this Campaign.
- The Organiser has the right to use, publish, disclose, or display the names, addresses, images, recordings, details, and/or documents of all Participants for advertising and publicity purposes, without compensation to the Participants (or, if applicable, their lawful representatives).
- Ensuring the protection of personal data is of utmost importance to the Organiser. The personal data collected and provided by the Participants for the purpose of this Campaign will be processed in accordance with KHIND Marketing (M) Sdn Bhd's Personal Data Protection Notice. By participating in this Campaign, Participants give their consent to the Organiser to process their personal data as stated in the Personal Data Protection Notice and authorize the Organiser to contact them regarding this Campaign.
- Participants may choose to receive marketing materials and communications from the Organiser regarding events, promotions, products, services, information, and future marketing and promotional activities, or they may choose to opt out of receiving such communications at any time by clicking on the unsubscribe link provided in the communications.
- Participants agree that the Organiser has the right to disclose their information if the Organiser believes that such disclosure is necessary to identify, contact, or take legal action against individuals who may cause damage or interfere (intentionally or unintentionally) with the rights or property of the Organiser, resulting in any loss caused by such activities. The Organiser may also disclose personal data if required by a court of law or relevant authorities.
- Participants may receive future promotional messages from the Organiser, and they have the option to opt out at any time by clicking on the unsubscribe link provided in the promotional messages.
- Please refer to the links below to read more about:  
[Privacy Policy KHIND Malaysia](#)  
[Personal Data Protection Act 2010](#)